

Accessing QCAT records and information

The Queensland Civil and Administrative Tribunal (QCAT) is an independent, accessible tribunal that efficiently resolves disputes and makes decisions on a range of matters.

The tribunal provides a fair and transparent process for public and media access to QCAT records and information.

Where can I find out what's on at QCAT on a particular day?

A list of proceedings is published daily on our website at qcat.qld.gov.au (generally proceedings for the next business day are published by close of business the previous business day).

Are QCAT's decisions made public?

QCAT's decisions and reasons are provided to parties and published through the Supreme Court Library Queensland (sclqld.org.au/caselaw/QCAT).

Decisions that involve children or vulnerable people may be de-identified to protect their identities.

How can I find out about a matter (case) at QCAT?

Requests may be made to view QCAT's:

- register of proceedings (list of cases before QCAT)
- record of proceedings (QCAT case files).

If you are not directly involved in the case (a non-party), a fee will apply. For fee information, please visit [Home > Applications > Fees and allowances > Administrative fees](#).

This fact sheet provides general information and should not be considered legal advice. If you are unsure about your legal rights, you should seek legal advice. Your individual circumstances should determine any actions taken to resolve your dispute.

How do I request access to QCAT's list of cases (register of proceedings) or a file (record of proceedings)?

You can submit a request:

- [online](#)
- via post: written request and cheque, money order or [credit card authorisation form \(PDF, 183.8 KB\)](#) to GPO Box 1639, Brisbane, Qld 4001
- in person: QCAT, Level 9, 259 Queen Street, Brisbane along with cash, credit card, cheque or money order payment.
- We will ask you to complete a file inspection form that details your responsibilities for costs and for how you use the information.
- A QCAT staff member will supervise your viewing in a file inspection room on our premises.
- You may request portions of the file be photocopied (subject to a fee). If a substantial amount of copying is required, you may not be able to be provided with the information immediately. You are not permitted to take pictures of the information using a phone or other device.

Contact us

Email:	enquiries@qcat.qld.gov.au
Phone:	1300 753 228
Address:	Level 9, 259 Queen Street, Brisbane, 4000
Post:	GPO Box 1639, Brisbane Qld 4001
Website:	qcat.qld.gov.au

