

## The QCAT registry

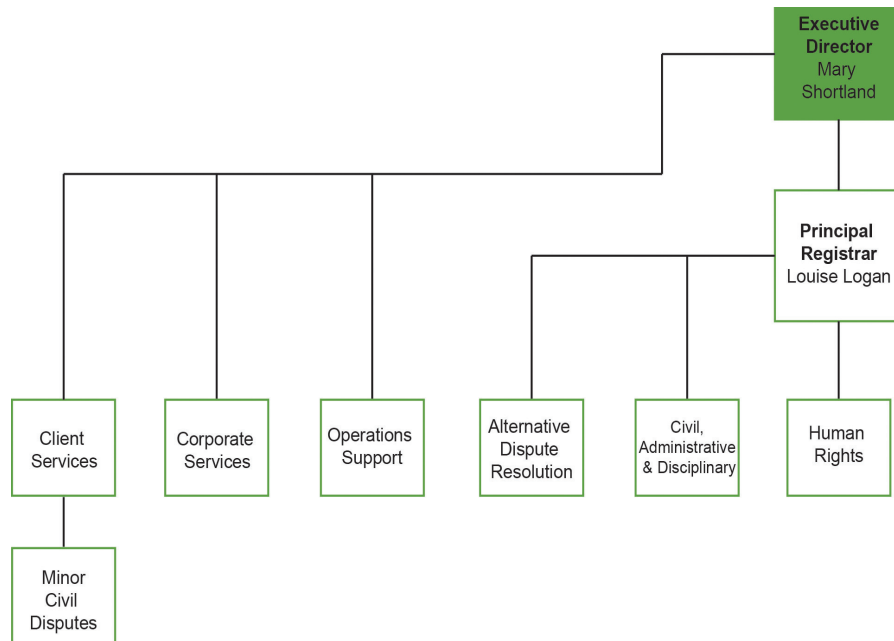


Figure 4: Structure of the QCAT registry

## Our staff and structure

QCAT registry staff work with members, adjudicators and Magistrates Courts staff to deliver tribunal services across Queensland.

QCAT recognises our people as a key strength of our organisation and central to our success. QCAT registry staff have continued to demonstrate commitment, knowledge, dedication and skill in their delivery of client service, active case management, dispute resolution, operational support and corporate services.

We have built a culture that supports the individual and collective talents of our staff and members, is collaborative, respectful and embraces diversity. We value the skill, capabilities and differing professional backgrounds of our staff which promote the growth of a strong service culture.

The QCAT registry comprises the following divisions:

- Alternative Dispute Resolution (ADR)
- Civil, Administrative and Disciplinary
- Human Rights
- Client Services (incorporating Minor Civil Disputes)
- Operations Support
- Corporate Services.