

Our story, our future
 Queensland Multicultural Policy and Multicultural Action Plan 2016-17 – 2018-19
Annual Report 2017-18
 QUEENSLAND CIVIL AND ADMINISTRATIVE TRIBUNAL

Background

- ‘Our story, our future’ is the Queensland Government’s multicultural policy promoting an inclusive, harmonious and united community for Queensland.
- The policy focuses Queensland Government action on three policy priorities for culturally diverse communities and Queensland as a whole – (1) achieving culturally responsive government, (2) supporting inclusive, harmonious and united communities and (3) improving economic opportunities.
- The policy is being implemented through a three year Queensland Multicultural Action Plan 2016-17 – 2018-19.
- The policy and action plan are a requirement of the *Multicultural Recognition Act 2016* (the Act) and represent one of three key provisions of the Act, together with establishing the Multicultural Queensland Charter and Multicultural Queensland Advisory Council.
- Section 24 of the Act requires entities with actions in the action plan to report publicly on an annual basis. The attached report fulfils this requirement for 2017-18 for **Queensland Civil and Administrative Tribunal (QCAT)**.

Priority area 1: Culturally responsive government

Outcome: Culturally capable services and programs

Action	Lead	Timeframe	Progress status	Achievements and outcomes
			Legend: <ul style="list-style-type: none"> • On track • Completed • Yet to commence • Ceased 	Please provide commentary eg. 3-4 dot points of advice on achievements and outcomes. Include qualitative and quantitative data if available/relevant. <i>If action has ceased please include reason.</i>
Target suitably qualified persons from culturally diverse backgrounds to register their interest to become members of the Queensland Civil and Administrative Tribunal.	QCAT	2016–19	Delivered Delivered On track Delivered	<ul style="list-style-type: none"> • Engaged MAQ to assist reaching a larger group of key stakeholders in the multicultural sector during recruitment process. • QCAT Member application forms updated to include identifying applicants’ cultural backgrounds. • Continued promotion and participation of NAIDOC Week and Queensland Multicultural Month. • Sourced the Banaam Cultural Intelligence Workshop for participation by members and registry.