

# Where to seek legal advice

The Queensland Civil and Administrative Tribunal (QCAT) is an independent tribunal that resolves disputes in a manner that is accessible, quick and inexpensive.

Due to the tribunal's independence, registry staff cannot provide legal advice. Common questions we are asked which we cannot answer include:

- Should I submit an application?
- Can the tribunal manage my dispute?
- How do I word my application?
- What evidence do I need to prove my case?
- What should I say in my hearing?
- What orders do I need to ask for?

You may wish to seek legal advice for answers to these questions.

#### Obtaining legal advice

There are a number of options for obtaining legal advice.

- Contact the private solicitor of your choice.
- Use Queensland Law Society's Find a Solicitor Service www.gls.com.au/Find-a-Solicitor/Search
- Phone Legal Aid Queensland on 1300 65 11 88.
- Contact <u>Community Legal Centres Queensland</u> for details of your local community legal centre on 07 3392 0092.

### **Community legal centres**

Centre	Contact details
Caxton Legal Centre (Brisbane) provides free legal advice to people on low incomes or who face other disadvantages. Social work assistance is also available to clients receiving help from the centre.	caxton.org.au/ caxton.org.au/sails_slass.html 07 3214 6333
Caxton's Seniors Legal and Support Service provides free legal and social work support for seniors experiencing elder abuse, mistreatment or financial exploitation.	
The centre does not provide advice about building, business or commercial disputes, immigration, taxation and personal injury.	
The Park and Village Information Link (PAVIL) provides free information and legal assistance for residents and prospective residents of Queensland retirement villages and manufactured home parks.	caxton.org.au/park village infor mation.html 07 3214 6333
Queensland Advocacy Incorporated is an independent, community-based system and legal advocacy organisation for people with disability in Queensland.	<u>qai.org.au</u> 1300 130 582

#### For more information visit <a href="mailto:qcat.qld.gov.au">qcat.qld.gov.au</a>

This fact sheet provides general information and should not be considered legal advice. If you are unsure about your legal rights, you should seek independent legal assistance. Your individual circumstances should determine any actions taken to resolve your dispute.

Centre	Contact details
Community Legal Centres Queensland provides support and advocacy for 33 independent, community-led community legal centres operating across Queensland. A complete list of these centres is available on their website.	communitylegalqld.org.au/ 07 3392 0092
LawRight partners with the private legal profession to deliver pro bono (free) legal services to individuals and community groups. LawRight's services are means tested.	<u>lawright.org.au</u> 07 3564 7561
In QCAT, LawRight offers appointments with volunteer lawyers to provide free legal advice and help with the following QCAT areas:  • Anti-discrimination;  • Blue Card;  • Child Safety;  • Guardianship and administration;  • Right to information and information privacy;  • Victim Assist;  • Appeals of decisions made by QCAT in the above areas.  Appointments are provided via an office in Brisbane, or by phone for people living outside of Brisbane.	
Tenants Queensland provides advice for residential tenants, including caravan park and boarding house residents.	tenantsqld.org.au 1300 744 263
The Women's Legal Service is a community legal centre that provides free legal advice and information to women in Queensland.	wlsq.org.au/ 1800 677 278
The Youth Advocacy Centre offers free confidential legal and welfare assistance to young people under 17 who live in or around Brisbane. Telephone support is available throughout Queensland.	yac.net.au/ 07 3356 1002
ADA Law is a community legal centre that provides legal help to people who may have a guardianship or administration hearing about them or who may already have an order in place.	adaaustralia.com.au 1800 818 338 (freecall)
ADA Law can usually assist people in south east Queensland and will consider other regional areas on a case by case basis.	
ADA Law may also provide legal help to the principal (maker of the Enduring Power of Attorney document).	

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# **Community organisations**

Organisation	Contact details
The Aboriginal and Torres Strait Islander Legal Service (Qld) Ltd provides legal services for ATSI people across Queensland.	atsils.com.au/ 1800 012 255
The Elder Abuse Prevention Unit provides information, referral and support to ensure older people live free from abuse.	eapu.com.au/ 1300 651 192
Aged and Disability Advocacy Australia is a non-profit, independent, community based advocacy service providing information, education, support and representation for older people and people with a disability.	adaaustralia.com.au 1800 818 338 (freecall)
Independent Advocacy Townsville provides assistance and referrals for people with a disability in North Queensland.	independentadvocacy.org.au 1800 887 688 (freecall)

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