

Snapshot: QCAT Strategic Plan 2015-19

<p>Our values</p> <p>Independence</p>	<p>Our vision</p> <p style="text-align: center;"><i>Fair and just outcomes</i></p>																								
<p>Integrity</p> <p>Innovation</p>		<p>Our mission</p> <p style="text-align: center;">Actively resolve disputes in a way that is fair, just, accessible, quick and inexpensive</p>																							
<p>Responsiveness</p> <p>Fairness</p> <p>Active resolution</p> <p>Cost effectiveness</p>	<p>Our strategic priorities</p> <div style="display: flex; flex-wrap: wrap;"> <div style="width: 50%; padding: 10px; border: 1px solid #ccc; border-radius: 10px; background-color: #e6f2e6;"> <p>1 Engaging with the community</p> <table border="0"> <tr> <td>Raise awareness and understanding</td> <td>Encourage support and assistance</td> </tr> <tr> <td>Work with our stakeholders</td> <td>Ask for feedback</td> </tr> </table> </div> <div style="width: 50%; padding: 10px; border: 1px solid #ccc; border-radius: 10px; background-color: #e6f2e6;"> <p>2 Service delivery</p> <table border="0"> <tr> <td>Connect online</td> <td>Queensland</td> </tr> <tr> <td>Find the right facilities</td> <td>Support vulnerable Queenslanders</td> </tr> <tr> <td>Streamline services</td> <td>Fair and appropriate cost recovery</td> </tr> <tr> <td>Engage with regional</td> <td></td> </tr> </table> </div> <div style="width: 50%; padding: 10px; border: 1px solid #ccc; border-radius: 10px; background-color: #e6f2e6;"> <p>3 Effective dispute resolution</p> <table border="0"> <tr> <td>Just outcomes through innovative dispute resolution</td> <td>Resolution online</td> </tr> <tr> <td></td> <td>Partner with others</td> </tr> </table> </div> <div style="width: 50%; padding: 10px; border: 1px solid #ccc; border-radius: 10px; background-color: #e6f2e6;"> <p>4 Managing the tribunal</p> <table border="0"> <tr> <td>Build decision-maker expertise</td> <td>Measure excellence</td> </tr> <tr> <td>Deliver JP trial</td> <td>Review legislation and respond to reform</td> </tr> <tr> <td>Engage and develop staff</td> <td>Promote financial sustainability</td> </tr> <tr> <td>Respond to QCAT Review</td> <td></td> </tr> </table> </div> </div>	Raise awareness and understanding	Encourage support and assistance	Work with our stakeholders	Ask for feedback	Connect online	Queensland	Find the right facilities	Support vulnerable Queenslanders	Streamline services	Fair and appropriate cost recovery	Engage with regional		Just outcomes through innovative dispute resolution	Resolution online		Partner with others	Build decision-maker expertise	Measure excellence	Deliver JP trial	Review legislation and respond to reform	Engage and develop staff	Promote financial sustainability	Respond to QCAT Review	
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