



About us



The Queensland Civil and Administrative Tribunal (QCAT) is established under the *Queensland Civil and Administrative Tribunal Act 2009* and began operations in December 2009.

QCAT operates as a tribunal, not a court, and in keeping with statutory requirements acts with as little formality and technicality as possible.

QCAT services are delivered throughout Queensland in conjunction with the Magistrates Court. Approximately half of matters are heard outside of Brisbane either by magistrates hearing QCAT minor civil disputes or regular hearings by QCAT members.

Our vision

To deliver Tribunal services in a way that is independent, efficient, expert, accessible and flexible.

What we do

QCAT makes decisions on a range of jurisdictions including:

- human rights (anti-discrimination, guardianship and administration for adults and children and young people matters)
- civil (e.g. building disputes and tree disputes)
- administrative (reviews of decisions by government agencies and statutory authorities)
- disciplinary (e.g. police and health professionals)
- minor civil disputes (including consumer, debt and residential tenancy disputes).



18 tribunals
and 23
jurisdictions
were combined
to form QCAT

In certain circumstances, the Appeal Tribunal of QCAT hears appeals against decisions of the tribunal and some external agencies.

Our core values

- Independence
- Integrity
- Responsiveness
- Fairness
- Active resolution
- Cost effective

Our organisational structure

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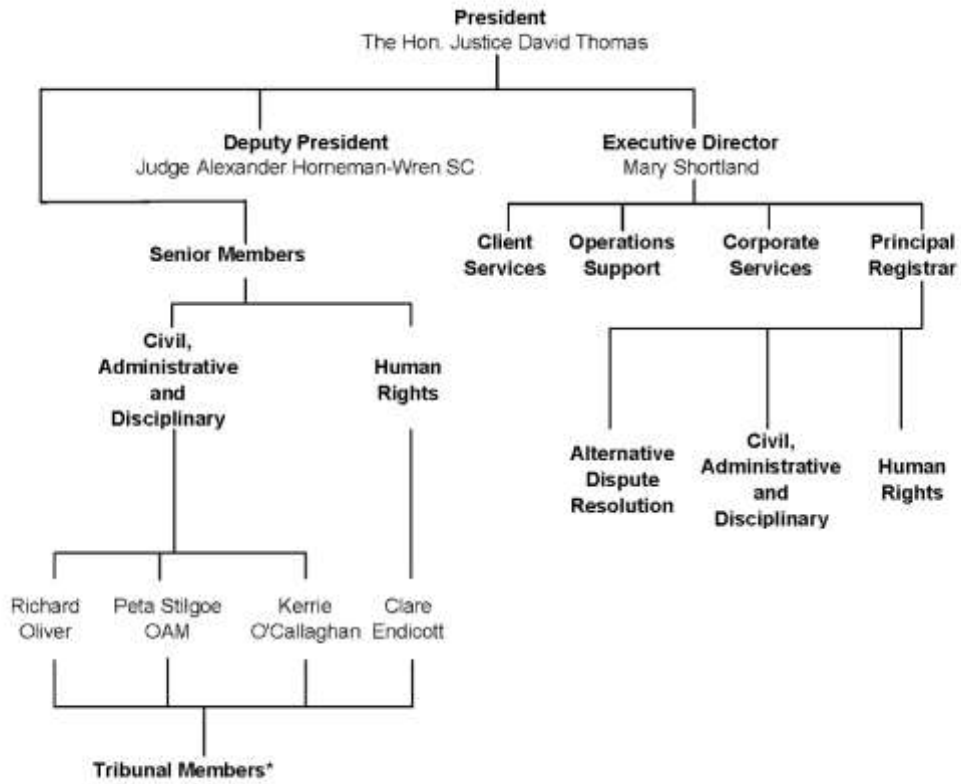


Figure 1: QCAT organisational structure 2013-14

* *Tribunal members include: ordinary members; sessional members; adjudicators and Justices of the Peace*